



Boil Water Advisory Notice

Alpine Resorts Victoria (ARV) advises that consumers in the Mt Buller village should boil drinking water from **Tuesday, October 13th until further notice**.

This advice has been issued as a necessary precaution due to the scheduled upgrade works of Mt Buller's water treatment system. As part of these works, the UV disinfection unit from the Low Level Water Treatment Plant is being transferred and installed at the High Level Plant on Tuesday, October 13th.

During these works, water must be diverted during the modification and installation resulting in UV disinfection unavailable for the period of works. A bypass will be utilised that enables chlorination of raw water, however monitoring and flow-paced dosing of chemicals will not be possible during the diversion.

Customers should bring water to a boil by heating the water until a continuous and rapid stream of air-bubbles is produced from the bottom of a pan or kettle. Kettles with automatic cut-of switches are suitable. Variable temperature kettles should be set to boil. After heating, water must be allowed to cool before using it, and be stored in a clean, closed container for later use. Care should be taken to avoid scalding injuries

Customers should boil all water used for:

- Drinking
- Brushing teeth
- Washing and preparing food or beverages
- Preparing baby formula
- Making ice

Unboiled water can be used for:

- Showering and bathing (avoid swallowing water). As a precaution babies and toddlers should be sponge bathed to prevent them swallowing water
- Washing dishes by hand or in a dishwasher, providing dishes are air-dried before being used after washing
- Washing clothes.

Consumption of unboiled water could lead to gastrointestinal symptoms such as stomach cramps, diarrhea and vomiting. If you are concerned that you may have been affected by contaminated water, please contact your GP and advise them about this notice.

It is expected the Boil Water Advice will be in place for approximately **seven days** and will remain in effect until ARV and the Department of Health are confident that there is no

longer a public health concern. Lifting of this Notice will be publicly communicated on the ARV website and through stakeholder direct email (to sign up visit [Mt Buller And Mt Stirling Alpine Resorts](#)).

Please share this advice with neighbours, friends and visitors in the affected area. If you have any queries, please contact ARV on 5777 6077.