

DRINKING WATER QUALITY POLICY

1. Statement

Alpine Resorts Victoria (ARV) is committed to providing customers with high quality drinking water that meets the requirements of the *Safe Drinking Water Act 2003* (the Act) and *Safe Drinking Water Regulations 2015* (the Regulations) for the Mt Buller-Mt Stirling, Mt Hotham, Falls Creek and Mt Baw Baw Alpine Resorts. Note that Lake Mountain Alpine Resort currently has regulated (non-potable) water.

2. Scope

ARV is required to deliver safe drinking water by implementing and maintaining a drinking water quality management system consistent with the *Australian Drinking Water Guidelines 2022*.

ARV will supply its customers with drinking water that satisfies the requirements of the Act and Regulations and seek to meet our customer expectations for drinking water quality.

The drinking water quality objectives are:

- To comply with standards for drinking water quality, regulated water quality and customer service, at all times;
- To manage risk responsibly;
- To ensure informed decision making based on reliable available data;
- To support growth and development in our visitor base;
- To ensure the environment is protected.

3. Requirements

As a gazetted Victorian Water Supplier, ARV is committed to ensuring all the Alpine Resorts' drinking water quality is compliant with the Act.

To achieve this, ARV will provide sufficient resources and support to:

1. comply with legislative requirements with regard to the Act and any associated Regulations;
2. put in place systems to identify and manage the risks associated with ARV water supply operations;
3. provide high quality water to all Alpine Resorts;
4. protect employees, stakeholders and visitors from harm;
5. consult with relevant ARV managers and employees about water quality;
6. train ARV employees to improve water supply operations;
7. invest in, and continually improve, the ARV's water supply infrastructure and operations; and
8. review this policy at least every 3 years.

4. Responsibilities

All ARV employees are responsible for compliance with this policy.

The General Manager, Assets, Land Management and Strategic Development is the responsible custodian of this policy.

The Head of Asset Portfolio Management is responsible for establishing the appropriate risk management framework in accordance with the Act, and for completion of the annual drinking water quality report.

The Heads of Assets and Operations at each resort are responsible for operational delivery of compliant water supply, including notification and investigation of non-conformances.

5. Legislation

Safe Drinking Water Act (2003)

Safe Drinking Water Regulations (2015)

Australian Drinking Water Guidelines (updated September 2022)

6. Related documents

Drinking Water Risk Management Plans for ARV

Drinking Water Annual Reports for ARV

Alpine Resorts Victoria Corporate Plan

7. Definitions

For the purposes of this policy, the following definitions apply:

Term	Definition
Act	Safe Drinking Water Act, 2003
ADWG	Australian Drinking Water Guidelines, updated September 2022
Alpine Resorts	Alpine Resorts include Mt Buller-Mt Stirling, Mt Hotham, Falls Creek, Mt Baw Baw and Lake Mountain Alpine Resorts.
ARV	Alpine Resorts Victoria
Regulations	Safe Drinking Water Regulations 2015

8. Approval and implementation

Policy Custodian	Policy contact details	Approval Date	Approver
General Manager ALMSD	policyregister@alpineresorts.vic.gov.au	October 2024	CEO

9. Version Control

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