



## MT BULLER STAKEHOLDER CONSULTATIVE COMMITTEE (SCC) MEETING #1 - 19 February 2025

The following topics were discussed at the February meeting of the Mt Buller Stakeholder Consultative Committee.

### Mt Buller discussion points

- **Water Update:** In December, Boggy Creek Reservoir underwent cleaning, repairing and refilling, and at the time had refilled to 15% capacity. ARV is pursuing a year-round extraction license from Goulburn-Murray Water, with ongoing site work and modelling
- **Cashless Resort Model:** After consultation, Resort Management will transition to a cashless model for winter 2025, except for the Post office which will necessarily continue to handle cash.
- **Medical Centre and Transport Contracts:** The Board will review the Medical Centre contract at its meeting on Friday, with an announcement anticipated imminently. An agreement in principle has been reached for the Transport contract and an announcement is expected soon.
- **NBN Progress:** Ventia has completed installation of 40% of single dwelling units and is progressing with the multi-dwelling units.
- **Resort Entry Ticket Pricing:** Updates were provided on the 2025 pricing including discussion on the All Resorts Pass. ARV is working on a 2026 pricing strategy ahead of aligning entry points and passes with a single point of sale system.
- **Updated Village Vehicle Permit Guidelines:** Updated guidelines were presented, including new European tyre standards and a recommendation for the ideal tyre option. The exemption allowing a letter from the tyre installer has been removed, while vehicle clearance requirements remain unchanged. These guidelines, unique to Mount Buller, will be finalised and implemented this year.
- **Engagement & Stakeholder Charter:** A proposal was made to create a Stakeholder Charter to establish a shared understanding of engagement and set clear expectations. Stakeholders were encouraged to provide input and use formal models for effective consultation.

### ARV Discussion Points

- **Strategic Initiatives:** In 2024 ARV focused on initiatives to achieve financial sustainability, as directed by the Minister. Early work included organisational realignment, operational changes at the Southern Resorts and systems and data integration. Work completed recently, or nearing completion include Asset Management reviews, Service Reviews and the Enterprise Agreement. The Asset Management Strategy and Asset Category Management Plans are complete, with key insights to be presented to the SCC in an extraordinary meeting in March. Progress and the engagement approach on the Service Reviews will be presented in the same meeting.
- The Carrying Capacity analysis to examine consumer-facing infrastructure across all resorts to identify bottlenecks and potential issues with increased demand is in the final draft stage.
- **The Traditional Owner engagement and self-determination strategy** is progressing well. A draft has been sent to Traditional Owner partners for feedback to ensure it aligns with their priorities
- **Alpine Resorts Strategic Plan:** Discussed updates and future engagement for a new sector-wide plan.
- **Board Continuity:** Reappointment of four board members.
- **Climate Change Adaptation Strategy:** Developed through workshops and consultations throughout 2024, focuses on economic sustainability for stakeholders. It includes a Multi-Criteria Analysis of 33 actions and integrates climate change considerations into ARV's operations.
- **Group Marketing Manager:** Appointment and tasks for the All Resorts winter campaign.

The next meeting of the Mt Buller Stakeholder Consultative Committee will be 16 April 2025